

LIMITED EXTENDED PARTS WARRANTY

Allied Air Enterprises, Inc. ("Allied") provides its air conditioning and heating products with a standard five-year parts warranty. This limited extended parts warranty is in addition to and is intended to supplement Allied's standard 5-year parts warranty. As such, this limited extended warranty provides for a total of 10-years of limited warranty coverage (Standard 5-Year Limited Parts Warranty plus Additional 5-Year Limited Extended Parts warranty).

EXTENDED COVERAGE

PARTS/COMPRESSORS

The covered equipment and parts are warranted by Allied for a total of **10 YEARS** (standard 5 Year Limited Parts Warranty) from installation, except as provided below.

HEAT EXCHANGERS

The covered residential heating equipment's heat exchanger is warranted by Allied for a Limited Lifetime (standard 20 Year Limited Warranty) from date of original installation, except as provided below.

This warranty applies only to the original purchaser of the unit and cannot be transferred. If during this period, a covered part fails because of a defect in materials or workmanship under normal use and maintenance, **as your only remedy and its only responsibility**, Allied will provide a free replacement part to the purchaser through an Armstrong Air, Air Ease, Ducane or Concord dealer or other licensed service contractor through an authorized Allied distributor. The purchaser must pay shipping costs, including labor, of the warranty service.

EXCLUDED COMPONENTS

The following components are expressly not covered by this limited warranty: cabinets, cabinet pieces, air filters, driers, refrigerant, refrigerant line sets, belts, wiring, fuses, oil nozzles, unit accessories, **R-22 compressors**, and any parts not affecting unit operation.

EXTENDED WARRANTY COVERAGE REQUIREMENTS

- 1 The unit must be branded, Armstrong Air, AirEase, Ducane, or Concord;
- 2 The unit must be installed in a residential application, which is an owner-occupied single-family residence. No commercial applications are allowed;
- 3 The unit is properly registered on line at (www.alliedair.com) with Allied Air Enterprises within 60-days after the original date of installation.¹ To register follow the directions and complete the on line warranty registration at (www.alliedair.com). For consumer inquiries contact Allied Air at 1-800-448-5872.
- 4 The unit is part of a complete ARI matched system and installed by a state certified or licensed contractor in accordance with the unit installation, operation, and maintenance instructions provided with the unit.
- 5 Coils and air handlers are covered only when they are branded Armstrong, AirEase, Ducane, or Concord and are purchased and installed as a system along with a qualifying unit. (Third party coils are not covered).
- 6 Installation takes place on or after October 3, 2008.

If this extended warranty does not apply, then parts are warranted for the standard warranty period of **5 YEARS** and all heat exchangers for **20 YEARS**. If the standard warranty periods differ from the original warranty certificate, the periods stated on the original warranty certificate apply.

This limited extended warranty does not apply to, and no warranty is offered by Allied, on any unit ordered over the internet. Proof of purchase may be required.

Any part replaced pursuant to this limited extended warranty is warranted only for the unexpired portion of the limited extended warranty term applying to the original part. The installation of replacement parts under the terms of this limited extended warranty does not extend the warranty period.

This limited extended warranty is an extension of Allied's standard warranty. **ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE TERM OF THIS LIMITED EXTENDED WARRANTY.** Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

ALLIED SHALL IN NO EVENT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO EXTRA UTILITY EXPENSES OR DAMAGES TO PROPERTY. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Allied is not responsible for:

1. Damage or repairs required as a result of flood, fire, wind, lightning strike (to the home or unit), corrosive atmosphere, contact with corrosive material (Chlorine, fluorine, salt, recycled waste water, fertilizers or other damaging substances) or other conditions beyond the control of Allied;
2. Use of parts, accessories, or refrigerant not compatible with the unit;
3. Modification, change or alteration of the unit, except as expressly directed in writing by Allied;
4. Improper use, accident, neglect or unreasonable use or operation of the unit, including operation of electrical equipment at voltages other than the range specified on the unit nameplate;
5. Operation with system parts (indoor unit, outdoor unit and refrigerant control devices) which are not ARI matched or do not meet the specifications recommended by Allied;
6. Damage or repairs required as a consequence of faulty or installation or application;
7. Normal maintenance as described in the installation and operating manual, such as cleaning of coils, filter cleaning and/or replacement and lubrication; and
8. Changes in the appearance or sound of the unit that do not affect its performance.

The parties intend this writing as a final expression of their agreement with respect to warranties. Allied makes no other warranty beyond that which is expressly contained in this writing.

Allied shall not be liable for any default or delay in performance under this warranty caused by any contingency beyond its control, including the unavailability of replacement parts.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

Steps for getting replacement parts under this limited extended warranty:

If you suspect a defect in your equipment, please contact the installer of the unit to obtain assistance. If unsuccessful, please contact an Allied dealer or distributor in your area. If unable to obtain local assistance, refer to Allied's website (www.alliedair.com) or contact Allied at 1-800-448-5872.

¹Excludes residents of states or provinces where registration requirements are prohibited, such as California and Quebec. Residents of these states or provinces may either register as noted above or provide proof of when the unit was purchased and installed, such as an original invoice from the contractor with the Owner's name, address, purchase date, serial and model number.



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To register your product warranty, please have the below information available for your online registration. Go to www.alliedair.com to register. Fields in **BOLD** are required.

First Name _____

Last Name _____

Address 1: _____

Address 2: _____

City: _____ **State/Province:** _____

Zip/Postal Code: _____ **Country:** _____ **Phone:** _____

E-Mail: _____

Model Number:

Outside Unit: _____ **Serial Number:** _____

Furnace / Air Handler: _____ **Serial Number:** _____

Indoor Coil Model: _____ **Serial Number:** _____

ARI System Number: _____

Installation Date: _____

Contractor Name: _____ **Phone:** _____

Contractor Address 1: _____

Contractor City: _____ **State/Province:** _____ **Zip:** _____

Date Mailed: _____

Note: Proof of purchase may be required. Consumer should retain a copy for personal record.

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